

**Iowa Department of Human Services  
CHILD CARE CENTER COMPLAINT**

<b>Name of Center:</b> Kid's Zone, Inc		<b>Enrollment:</b> 50	<b>License ID:</b> 4178000013
<b>Street:</b> 3521 11th Ave.	<b>City:</b> Council Bluffs	<b>IA Zip Code:</b> 51501	<b>County:</b> Pottawattamie
<b>Mailing Address:</b> 3521 11th Ave.			
<b>Mailing City:</b> Council Bluffs	<b>IA Zip Code:</b> 51501		
<b>Director's Name:</b> Roxie Rivkind		<b>Center Phone Number:</b> 712-328-2448	
<b>On-Site Supervisors:</b> Echo Good		<b>E-Mail Address:</b> kidszoneinc.@yahoo.com	

**Date of Complaint:** 8/26/2013

**Date of Visit:** 8/28/2013

☒ Scheduled      ☐ Unannounced      ☐ NA

☐ Non-Compliance with Regulations Found      ☒ Compliance with Regulations Found      ☐ NA

**RECOMMENDATION FOR LICENSE**

☒ **NO CHANGES to licensing status recommended**

☐ **PROVISIONAL license from**                      **to**

☐ **SUSPENSION of License**

☐ **REVOCATION of License**

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**Summary of Complaint:**

A report was received regarding a child having an injury. It was not known if the injury occurred at the child care center.

**Licensing Rules Relevant to the Complaint:**

109.12(2) Discipline does not allow -- corporal punishment; punishment that causes humiliation, fear, pain or discomfort; locking children in an area or using mechanical restraints; associating with illness, toilet training, food or rest; or the use of verbal abuse, threats, or derogatory remarks about a child's family.

109.11(3)a(1) Center and premises are sanitary, safe, and hazard free.

**Inspection Findings:**

I met with Steve James and Officer Danielson at Kids Zone, Inc. We interviewed several staff to discuss the child's injury. It was determined that the child's injury didn't occur at the child care center.

**Special Notes and Action Required:**

**Consultant's Signature:**

**Date:**

09/09/2013

